

## Zoom Panelist Checklist when utilizing Interpretation

## Following these suggestions will help to ensure an optimal experience and mitigate sound and connection issues

1. Ensure you are using the most updated version of Zoom.	
2. Use a quality headset with a microphone rather than the computer microphone.	
3. Connect via computer or laptop instead of your smartphone or tablet.	
4. Connect your computer to Ethernet instead of Wifi for a more stable internet connection.	
5. Complete a pre-event test with Zoom Interpretation during rehearsal or at least one hour before the event.	
6. Select the same language on Zoom interpretation icon for both listening and speaking.  For example, if you are speaking in English, select "English" as your interpretation language on Zoom.	
7. Mute yourself when not the speaker.	
8. If you are experiencing issues on Zoom, please log out of Zoom and log back in then select your preferred interpretation language. If the problem persists, restart your computer.	